

City of Cockburn Strategic Community Plan 2020–2030



2030 Vision
City of Cockburn: cockburn.wa.gov.au

Cockburn, the best place to be

Contents

- City of Cockburn Strategic Community Plan 2020–2030 1
- Contents 2
- Summary 4
- Introduction 5
- Our Achievements 8
- Our Vision 10
- Our Purpose 11
- Our Values enable our Vision 11
- Our Unique City 12
- Community Consultation Snapshot 13
- A Snapshot of our City..... 18
- A Snapshot of a Year..... 20
- Challenges Ahead 22
- What we will look like by 2030 24
- Our Strategic Outcomes and Objectives 25
- Measurement..... 28
- Community Priorities..... 30
- Business Priorities 35
- Corporate Planning Framework..... 39
- Risk..... 42
- Contact 43



Acknowledgement of Country

The Mayor, Councillors and staff of the City of Cockburn acknowledge the Whadjuk Nyungar people of Beeliar boodja as the traditional custodians of this land. We pay our respect to the Elders, past, present and emerging.

Summary

The Strategic Community Plan encompasses the period 2020 to 2030.

The plan is reviewed every two years with a formal review, including community consultation, every four years.

The plan has been prepared in accordance with the Integrated Planning and Reporting Framework and Guidelines and our four sustainability themes of Governance, Environment, Society and Economy.

Community aspirations and priorities have been considered in the development of the strategic objectives contained in this Plan. The strategic objectives are grouped around the following five key outcome areas:

- **Local Economy:** A sustainable and diverse local economy that attracts increased investment and provides local employment.
- **Environmental Responsibility:** A leader in environmental management that enhances and sustainably manages our local natural areas and resources.
- **Community, Lifestyle and Security:** A vibrant, healthy, safe, inclusive and connected community.
- **City Growth and Moving Around:** A growing City that is easy to move around and provides great places to live.
- **Listening and Leading:** A community focused, sustainable, accountable and progressive organisation.

Major projects, activities and priorities are included in the Corporate Business Plan that will help achieve the objectives of this plan.

Introduction



The Strategic Community Plan 2020–2030 sets the City’s direction and lists our strategic objectives and aspirations. It reflects the priorities of our community and builds on our history and the previous plans to shape our community. This document contains our major achievements since the last Strategic Community Plan was published four years ago, as well as the challenges we face over the next ten years. At this time our greatest challenge is the COVID-19 pandemic. This crisis has adversely affected many people and businesses in the Cockburn community. We will continue to support each other during this difficult time so we can ensure recovery from the significant economic, social and community impacts this has had.

This plan states our revised vision to make Cockburn, the best place to be and includes our values which enable this vision. It lists our high level objectives under five key outcomes. We’ve included the framework and model under which we plan and the key outcomes of our community consultation. Other information such as a snapshot of what the City looks like now, how it will change over the next ten years, relevant demographic data and a statement about how we deal with risk are also included.

The heart of any community is its people. Thank you to everyone who participated in our community consultation, your feedback is both welcomed and valued.

Importantly, listening to and hearing the views of the wider community informs and helps us to work together to fulfil our vision for the future. The City looks forward to working with our community over the next ten years.

A handwritten signature in black ink that reads "Logan Howlett". The signature is written in a cursive, flowing style.

Logan K. Howlett, JP
Mayor

Your Councillors



Cr Kevin Allen, West Ward



Cr Michael Separovich, West Ward



Cr Phoebe Corke, West Ward



Cr Phil Eva, JP, Central Ward



Cr Chontelle Stone, Central Ward



Cr Tom Widenbar, Central Ward



Deputy Mayor Lara Kirkwood, East Ward



Cr Lee-Anne Smith, OAM, East Ward



Cr Dr Chamonix Terblanche, East Ward

Our Achievements

Between 2016 to 2020

City Growth



- Completion of urban revitalisation planning strategies in Hamilton Hill, Spearwood and the Lakes
- Achieved land sales in excess of \$25M in the past 4 years
- Planning and development of Cockburn Central as our Regional Centre
- New integrated online planning application lodgement and approval delivery platform
- Creation of Business Engagement Officer position and associated business support activities
- Enhancements to the Port Coogee Marina.

Moving Around



- Completion of \$25.7M of major road and bridge projects including Prinsep Road and Verde Drive project, Spearwood Avenue road and bridge project, and Berrigan Drive and North Lake Road duplication projects
- Successful Community Connect South Campaigns – to secure \$382M funding for Armadale Road duplication and bridge
- Successful advocacy for freeway widening projects

- Successful advocacy for Aubin Grove Train Station, and Metronet Thornlie to Cockburn train line
- Continuing improvements to roads, footpaths and bicycle network.

Environmental Responsibility



- Completed roll-out of third garden waste bin
- Establishing a 20 year contract with an energy from waste facility provider
- Continued investment in renewable energy infrastructure such as photovoltaic cells on many of the City's buildings
- New significant parks infrastructure such as the Bibra Lake Regional Playground, Coogee Maritime Trail, Manning Park stairs and Walliabup Skate Park facilities
- Revegetation of more than 15 hectares of degraded bushland.

Community, Lifestyle and Security



- Opening of the \$109M award winning Cockburn Aquatic and Recreation Centre
- Commencement of RYDE Youth Driver education program
- Completion of new community buildings, including the Cockburn Community Men's Shed, Cockburn Bowling and Recreation Facility, Jandakot Volunteer Bushfire Brigade Facility, and Lakelands Hockey and Sporting Facility
- Finalisation of the \$200M, 15 year Community, Sport and Recreation Facilities Plan
- Development of CCTV network to include more than 450 cameras

- City's first Women's Health Expo in 2018 and first Act Belong Commit community wellbeing partnership
- Review of CoSafe mobile security service to increase patrols at peak times.

Listening and Leading



- Leader in Disability Access and Inclusion, developing a new award winning accessible corporate website
- Reviewed and improved our Community Engagement Framework and Practice
- Developed the Digital Smart City Strategy and Smart Region innovation projects.

Our Vision

Cockburn, the best place to be

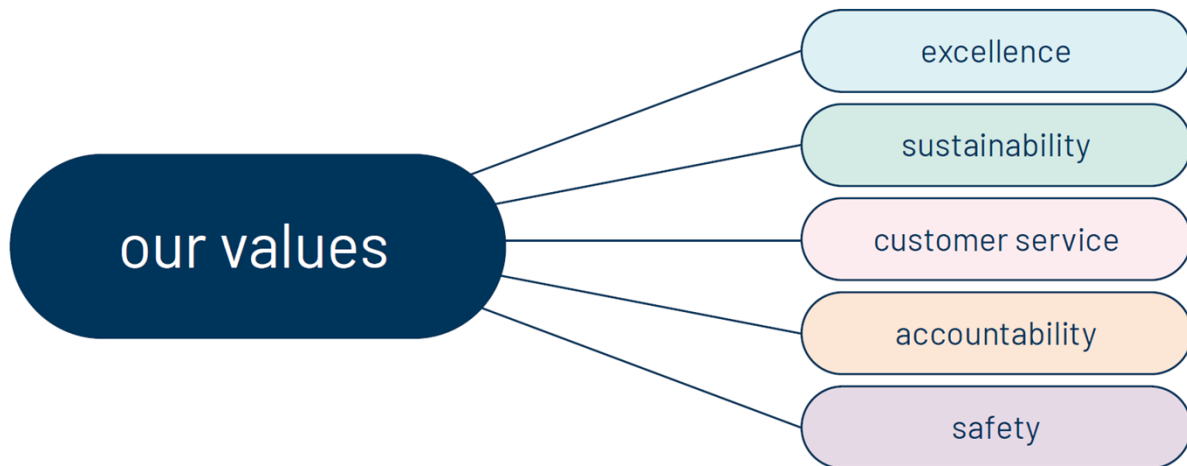


Our Purpose

Support our communities to thrive by providing inclusive and sustainable services which reflect their aspirations.

Our Values enable our Vision

We seek to have all elected members and employees think and act according to five values. These values influence our culture and assist us to deliver our Vision.



Our values:

- excellence
- sustainability
- customer service
- accountability
- safety

Our Unique City

The City of Cockburn has many unique advantages, both natural and built, that make it 'the best place to be':

- **Local Economy**



- **Environmental Responsibility**



- **Community, Lifestyle and Security**



- **Listening and Leading**



- **City Growth and Moving Around**



Community Consultation Snapshot

The City undertook extensive community consultation to inform this plan (SCP) between August and November 2019.

Activities were widely advertised in print and digital mediums and information was available in a range of languages.

The consultation specifically sought feedback on:

- The City's vision
- Community priorities within each area of the current SCP
- Any new or emerging issues the City should consider.

Community and Business Survey

Email and hard-copy surveys were sent to a random sample of 10,000 households, as well as community, business, recreation and cultural groups.

2,301 responses were received, representative of the City's diverse population, and included 138 businesses.

Community Workshops and Listening Posts

190 people participated in face-to-face workshops, reference group meetings, one-on-one discussions and a series of 'listening posts'.

60 people attended a sundowner for community and sporting groups.

A total of 2,491 community members provided suggestions for the City to focus on over the next decade.



City Growth



The top three priorities identified were:

- Local employment opportunities
- Planning for the future
- Revitalisation of the City's older suburbs.

Other City Growth focus areas were:

- Managing an increase in population and housing density and the need to retain a desirable living environment
- Increasing local employment opportunities for young people.

Moving Around the City



The top three priorities identified were:

- Improved public transport options, including better connected and more frequent buses
- Traffic congestion and freight movement
- Road safety.

Also important to residents were:

- Improved parking
- Cycleways
- Footpaths

- Managing the impacts of all the major roadworks.

Community, Lifestyle and Security



Residents felt security and community safety were the top priority, being three times more likely to be mentioned first in the survey than any other area.

The following priorities were seen to be equally important:

- Accessible and inclusive community services
- Recreation and leisure
- Health Services.

Cultural heritage was particularly important and second to safety for people identifying as Aboriginal.

Economic, Social and Environmental Responsibility



The top three priorities identified were:

- Sustainability
- Bushland, wetland and coastal natural area protection

- Open spaces and parks accessible to everyone.

Other priorities identified were:

- Increasing the urban tree canopy
- Climate change, which was particularly important to people under the age of 25
- Upgrading parks and local infrastructure, including those for young people.

Listening and Leading



The top three priorities identified were:

- Governance
- Community engagement and consultation
- Customer service.

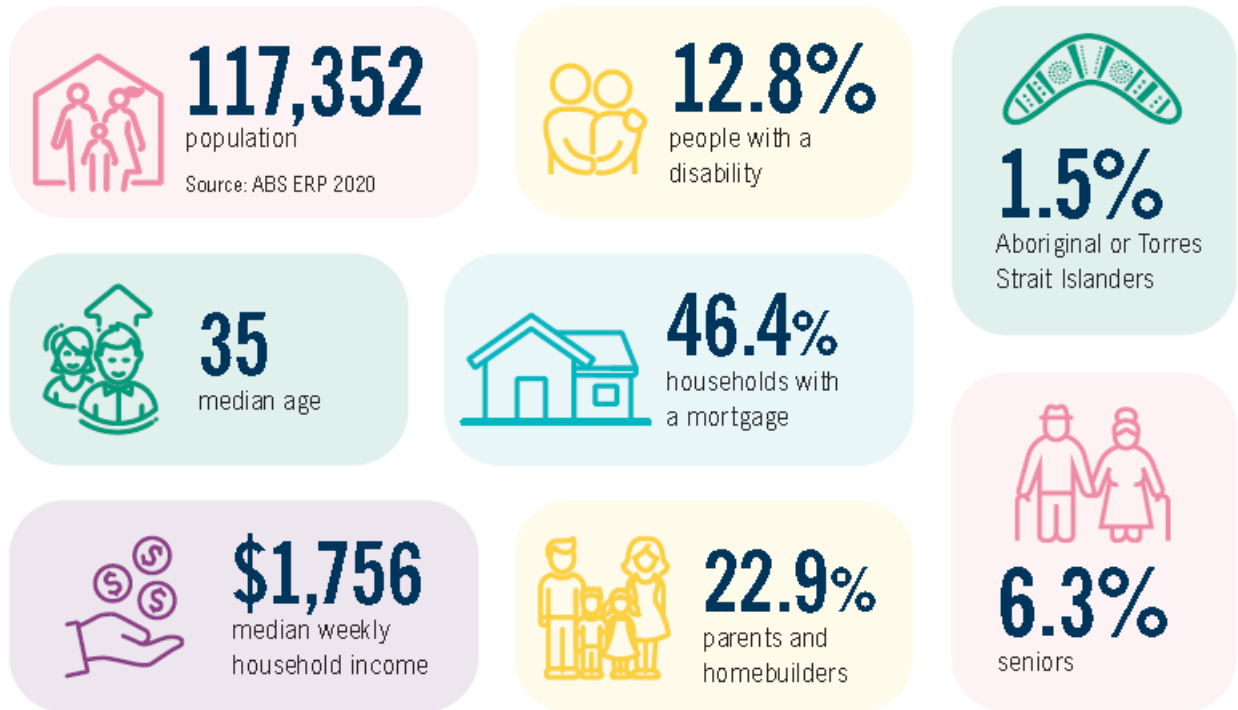
Financial sustainability and asset management was also seen as a priority.



These community priorities were utilised in the development of the Strategic Community Plan 2020–2030.

A Snapshot of our City

Based on Australian Bureau of Statistics 2016 Census data.

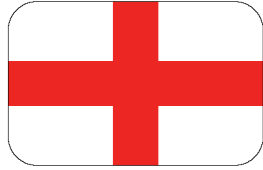


- **117,352** – population (Source: ABS ERP 2020)
- **35** – median age
- **\$1,756** – median weekly household income
- **12.8%** – people with a disability
- **46.4%** – households with a mortgage
- **22.9%** – parents and homebuilders
- **1.5%** – Aboriginal or Torres Strait Islanders
- **6.3%** – seniors

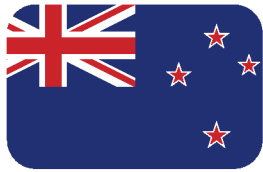
Cockburn is becoming more culturally diverse with 34.1 per cent of the population born overseas. The most common countries of birth are included below.



60% – Australia



7% – England



3% – New Zealand



2% – Philippines



2% – South Africa



2% – India

A Snapshot of a Year

Based on the City of Cockburn Annual Report 2019-20.

- **68,000** plants used to revegetate 4.8 hectares of degraded bushland

- **61,300** visits to Comment on Cockburn community consultation website
- **8,935** jobs attended by rangers
- **21,097** Facebook followers
- **572,908** items issues by Cockburn libraries
- **26%** of power for council buildings generated from solar photovoltaic systems
- **5,919** tonnes of waste diverted from landfill and recycled
- **893** kilometres of verges maintained
- **1.05 million** attendances at Cockburn ARC
- **57.1%** of participants in the HEAL program lost weight
- **\$1.45m** available via Cockburn Community Fund
- **231** playgrounds maintained
- **821** development applications assessed



Challenges Ahead



The world is experiencing unprecedented challenges caused by the COVID-19 pandemic. The emergent social and economic crisis continues to demand new and evolving responses from Local Governments. The Australian COVID-19 vaccination program is currently being rolled out in phases in accordance with advice from the Australian Government. The City will continue to support the community through this challenging situation while focusing on areas such as public health and wellbeing, support for vulnerable people, financial relief, and supporting local businesses and the economy.

Economic Challenges

Whilst Australia's unemployment rate as at March 21 is 5.6 per cent, WA's rate is the lowest in the Country at 4.8 per cent. Significant challenges remain as the pandemic continues to require lockdowns and restrictions, impeding economic recovery and increasing the need for the City to support local businesses and industry to provide local employment opportunities.

Environmental Challenges

Climate change impacts have been identified as a key factor for future planning. The City will need to be prepared for a possible rise in sea level, an increase in erosion impacts on vulnerable coastal areas, an increase in temperatures and a drying climate.

The reduction of the City's tree canopy, decrease in groundwater availability and bushfire mitigation are also key challenges.

Community, Lifestyle and Security Challenges

Services to enhance safety and security, and services to support our ageing, culturally diverse and growing community, continue to be important priorities. The City will need to continue to assist the community with facilitation of responsive social support and mental health services during the pandemic.

City Growth and Moving Around Challenges

Traffic congestion will continue to be a priority area due to population growth. It is anticipated that improvements in car driving behaviour, public transport, and transport networks will reduce traffic congestion.

Listening and Leading Challenges

Financial sustainability challenges will continue, including pressure for rate capping, increasing ratepayer expectations and demand to decrease 'red tape'. Over the next ten years it is anticipated that society will go through a significant digital transformation journey which will enable new innovative products and services, drive efficiency and allow better decision making.

What we will look like by 2030



The City of Cockburn's population continues to grow with an increase of 26.4 per cent expected by 2030, resulting in 31,030 new residents and a population of almost 150,000. The greatest population change for the City of Cockburn is forecast for the period from 2022 to 2026, which is expected to have a net increase of 14,500 people. The number of children aged 0 to 4 years is expected to increase by 21.6 per cent from 8,810 in 2019 to 10,700 by 2030. The number of people aged over 65 years is expected to increase by 42.9 per cent from 13,580 in 2019 to 19,400 by 2030.

By 2031 there will be approximately 59,950 dwellings in the City of Cockburn. One and two person households will be the dominant household type, while 22.5 per cent of all households will be single person households.



Our Strategic Outcomes and Objectives

Cockburn, the best place to be



Local Economy

A sustainable and diverse local economy that attracts increased investment and provides local employment.

| Strategic Objectives | Measurements |
|---|--|
| 1.1 Increased investment, economic growth and local employment | Increased annual value of major new developments and number of local jobs |
| 1.2 Thriving local commercial centres, local businesses and tourism industry | Improved satisfaction with efforts to support and retain existing businesses |
| 1.3 A City that is 'easy to do business with' | Improved satisfaction with ease of doing business with the City |

Environmental Responsibility

A leader in environmental management that enhances and sustainably manages our local natural areas and resources.

| Strategic Objectives | Measurements |
|---|---|
| 2.1 Protection and enhancement of our natural areas, bushland, parks and open spaces | Improved satisfaction with environmental management and with the provision of parks and open spaces |
| 2.2 Sustainable resource management including waste, water and energy | Progress against the KPI's identified in the State of Sustainability Report |
| 2.3 Address Climate Change | Progress against the actions identified in the City's Climate Change Strategy |

Community, Lifestyle and Security

A vibrant, healthy, safe, inclusive and connected community.

| Strategic Objectives | Measurements |
|--|---|
| 3.1 Accessible and inclusive community, recreation and cultural services and facilities that enrich our community | Improved satisfaction with the City's provision of community, recreation and cultural services and facilities |
| 3.2 A safe and healthy community that is socially connected | Improved satisfaction with safety, security and health and social connection activities |

| Strategic Objectives | Measurements |
|---|---|
| 3.3 Aboriginal and Torres Strait Islander cultures and other diverse cultures and heritage are recognised & celebrated | Improved satisfaction with recognition and celebration of Aboriginal and Torres Strait Islander and other diverse cultures and heritage |

City Growth and Moving Around

A growing City that is easy to move around and provides great places to live.

| Strategic Objectives | Measurements |
|--|---|
| 4.1 An attractive, socially connected and diverse built environment | Improved satisfaction with local area development and Cockburn as a place to live |
| 4.2 Cockburn Central as the capital of Perth's South Metro Region | Improved satisfaction with development of Cockburn Central |
| 4.3 An integrated, accessible and improved transport network | Improved satisfaction with the City's transport network, cycleways, footpaths and parking |

Listening and Leading

A community focused, sustainable, accountable and progressive organisation.

| Strategic Objectives | Measurements |
|---|---|
| 5.1 Best practice Governance, partnerships and value for money | Improved satisfaction with the City's Governance and financial sustainability |

| Strategic Objectives | Measurements |
|--|--|
| <p>5.2 High quality and effective community engagement and customer service experiences</p> | <p>Improved satisfaction with the City’s community engagement, communications and customer service</p> |
| <p>5.3 Employer of choice focusing on equity, innovation and technology</p> | <p>Improved employee satisfaction with the City as an employer that effectively embraces change, innovation and new technology</p> |

Measurement

Taking a ‘Pulse’ – Community and Business Surveys

To monitor community and business priorities and measure the achievement of the Strategic Community Plan objectives the City conducts annual surveys which reveal higher priorities, secondary priorities and lower priorities. They measure performance and when analysed and graphed as shown in the Community and Business Priority Windows on pages 17 and 18, show where the City should focus its efforts. The survey questions are linked to all five outcome areas and relevant strategic objectives of the Strategic Community Plan.

Key performance areas are benchmarked and compared with other Local Governments who participate in the MARKYT Community or Business Survey.

The City undertakes regular customer satisfaction surveys for key service delivery areas for measurement and improvement purposes.

Other Measures and Reporting

Corporate Business Plan

The Corporate Business Plan contains additional detail against the first four years of the Strategic Community Plan objectives. It contains information about key projects; our business as usual activities and KPIs; and major resource requirements. The Annual Budget is developed from this plan.

Annual Report

At the end of each financial year, a comprehensive Annual Report is published which describes our progress against the objectives of the Strategic Community Plan and Corporate Business Plan.

State of Sustainability Report

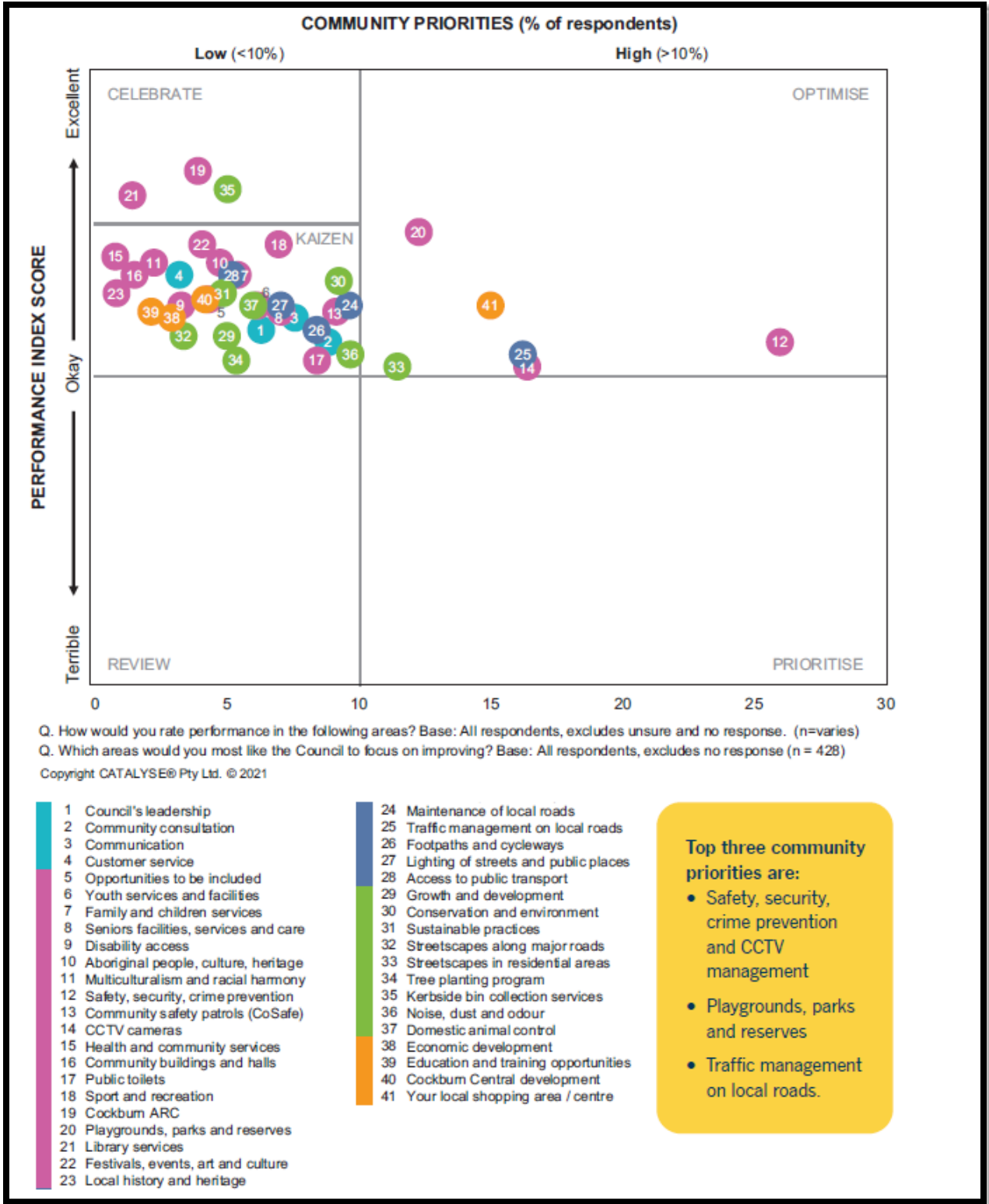
The City is a leader in sustainability and publishes an annual State of Sustainability Report. This measures progress through key areas of focus for the City: Governance, Environment, Society and Economy. This report is embedded within the City's network of corporate planning documents to form an integrated reporting platform.

The reports listed above are placed on the City's website and made available in alternative formats upon request. For current editions of these reports please refer to [our website at: cockburn.wa.gov.au](http://cockburn.wa.gov.au)



Community Priorities

Transcriber's Note: Please contact City of Cockburn for more information or clarification on the following graph.



The graph above is a scatter plot entitled “**Community Priorities 2021**”. The horizontal X axis shows Community Priorities (% of respondents) ranging from 0 to 30 in

increments of 5. Anything that falls below than 10% of respondents is considered low, while anything above 10% is considered high. The vertical Y axis shows the Performance Index Score, ranging from Terrible to Excellent. Anything that falls below the halfway mark is considered Terrible. Anything above the halfway mark, up to the three-quarter mark is considered Okay. Anything above the three-quarter mark is considered Excellent.

The graph is further divided into five sections that indicate what actions the City of Cockburn should take in each area:

- Review –areas with a terrible Performance Index Score that are considered a low Community Priority. There are no points in this section.
- Prioritise –areas with a terrible Performance Index Score that are considered a high Community Priority. There are no points in this section.
- Kaizen –areas with an okay Performance Index Score that are considered a low Community Priority. The majority of points fall in this section.
- Celebrate –areas with an excellent Performance Index Score that are considered a low Community Priority. 3 points fall in this section.
- Optimise –areas with an okay to excellent Performance Index Score that are considered a high Community Priority. 6 points fall in this section.

The graph plots responses to the following questions:

- How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)
- Which areas would you most like the Council to focus on improving? Base: All respondents, excludes no response (n = 428)

The graph contains 41 numbered points that correspond to a particular area. The action section they fall under is also indicated below:

1. Council's leadership (Kaizen)
2. Community consultation (Kaizen)

3. Communication (Kaizen)
4. Customer service (Kaizen)
5. Opportunities to be included (Kaizen)
6. Youth services and facilities (Kaizen)
7. Family and children services (Kaizen)
8. Seniors facilities, services and care (Kaizen)
9. Disability access (Kaizen)
10. Aboriginal people, culture, heritage (Kaizen)
11. Multiculturalism and racial harmony (Kaizen)
12. Safety, security, crime prevention (Optimise)
13. Community safety patrols (CoSafe) (Kaizen)
14. CCTV cameras (Optimise)
15. Health and community services (Kaizen)
16. Community buildings and halls (Kaizen)
17. Public toilets (Kaizen)
18. Sport and recreation (Kaizen)
19. Cockburn ARC (Celebrate)
20. Playgrounds, parks and reserves (Optimise)
21. Library services (Celebrate)
22. Festivals, events, art and culture (Kaizen)
23. Local history and heritage (Kaizen)

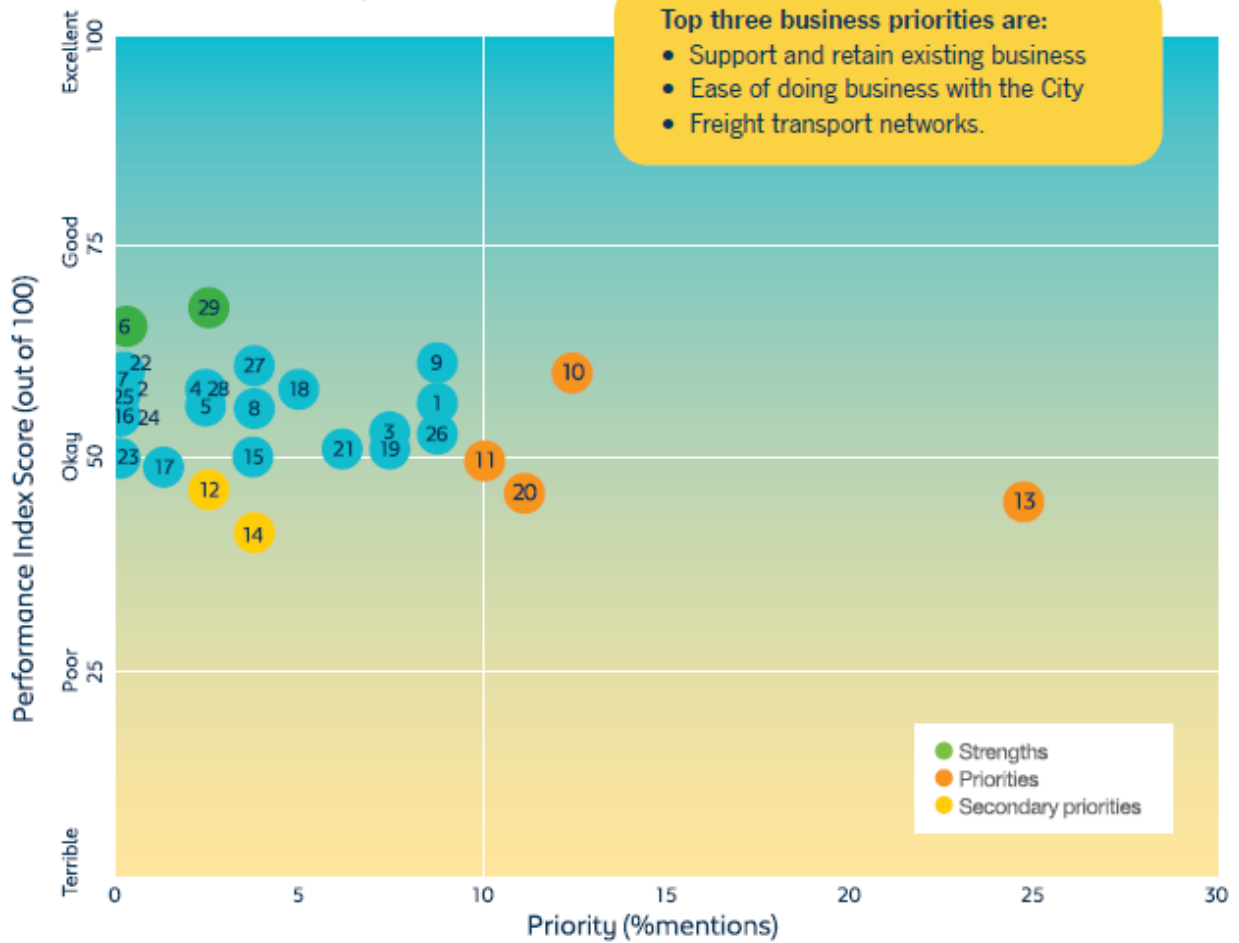
24. Maintenance of local roads (Kaizen)
25. Traffic management on local roads (Optimise)
26. Footpaths and cycleways (Kaizen)
27. Lighting of streets and public places (Kaizen)
28. Access to public transport (Kaizen)
29. Growth and development (Kaizen)
30. Conservation and environment (Kaizen)
31. Sustainable practices (Kaizen)
32. Streetscapes along major roads (Kaizen)
33. Streetscapes in residential areas (Optimise)
34. Tree planting program (Kaizen)
35. Kerbside bin collection services (Celebrate)
36. Noise, dust and odour (Kaizen)
37. Domestic animal control (Kaizen)
38. Economic development (Kaizen)
39. Education and training opportunities (Kaizen)
40. Cockburn Central development (Kaizen)
41. Your local shopping area/centre (Optimise)

Top three community priorities are:

- Safety, security, crime prevention and CCTV management
- Playgrounds, parks and reserves
- Traffic management on local roads

Business Priorities

Transcriber's Note: Please contact City of Cockburn for more information or clarification on the following graph.



How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)
 Q. Which areas would you most like the City to focus on improving? Base: All respondents, excludes no response
 Copyright CATALYSE® Pty Ltd. © 2020

* Performance Score: 0 = Terrible, 50 = Okay, 100 = Excellent

- | | |
|--|--|
| 1 Value for money | 16 Access to Broadband internet |
| 2 Council's leadership | 17 Advocacy for strategic regional projects |
| 3 How businesses are consulted | 18 Road safety and maintenance |
| 4 How businesses are informed | 19 Traffic management |
| 5 Engagement Officer | 20 Freight transport networks |
| 6 Enewsletter | 21 Parking in commercial areas |
| 7 Business in Cockburn on LinkedIn | 22 Access to public transport |
| 8 Education, training and personal development | 23 Connecting business with community |
| 9 Events, workshops and networking | 24 Encourage Corporate Social Responsibility |
| 10 Ease of doing business with City | 25 MCCC events and activities |
| 11 Economic growth and jobs | 26 Safety and security |
| 12 Attracting investors/new businesses | 27 Conservation and environment |
| 13 Support and retain existing businesses | 28 Climate change and sustainability |
| 14 Support for start-up businesses | 29 Waste collection and management |
| 15 Planning and building approvals | |

The graph is a scatter plot entitled “**Business Priorities 2019**”. The horizontal X axis shows Priority (% mentions) ranging from 0 to 30 in increments of 5. The vertical Y axis shows Performance Score (out of 100) ranging from 0 to 100 in increments of 25. Each Performance Score increment is also labelled as follows:

- 0 – Terrible
- 25 – Poor
- 50 – Okay
- 75 – Good
- 100 – Excellent

The graph plots responses to the following survey questions.

- How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)
- Which areas would you most like the City to focus on improving? Base: All respondents, excludes no response.

The graph contains 29 numbered points that correspond to a particular area. Strengths, Priorities and Secondary Priorities are indicated below:

1. Value for money
2. Council’s leadership
3. How businesses are consulted
4. How businesses are informed
5. Engagement Officer
6. Enewsletter (strength)
7. Business in Cockburn on LinkedIn

8. Education, training and personal development
9. Events, workshops and networking
10. Ease of doing business with City (priority)
11. Economic growth and jobs (priority)
12. Attracting investors/new businesses (secondary priority)
13. Support and retain existing businesses (priority)
14. Support for start-up businesses (secondary priority)
15. Planning and building approvals
16. Access to Broadband Internet
17. Advocacy for strategic regional projects
18. Road safety and maintenance
19. Traffic management
20. Freight transport networks (priority)
21. Parking in commercial areas
22. Access to public transport
23. Connecting business with community
24. Encourage Corporate Social Responsibility
25. MCCC events and activities
26. Safety and security
27. Conservation and environment
28. Climate change and sustainability

29. Waste collection and management (strength)

The points are scattered in a pattern beginning in the middle left of the graph where Priority (% mentions) are lowest and Performance Score is Poor to Okay. The pattern extends upwards and right, where the Performance Score or Priority is higher. The majority of points are concentrated in the middle to upper left section of the graph and diminish in concentration as the pattern extends right.

Top three business priorities are:

- Support and retain existing Business
- Ease of doing business with the City
- Freight transport networks.

Corporate Planning Framework

The City is required to use an Integrated Planning Framework developed by the Department of Local Government, Sport and Cultural Industries. The diagram below illustrates the model. A Long Term Financial Plan (LTFP) is a ten year plan developed alongside the Strategic Community Plan that identifies the resources required to deliver long term objectives. It includes long term financial projections based on our Asset Management Plans; Workforce Plan; Major Project Plans; our Revenue Strategy; and specific, subsidiary strategies.

The Corporate Business Plan is developed on a four yearly cycle and reviewed annually to prioritise projects and services. It links annual operations to the Strategic Community Plan and informs the annual budget process. The annual budget details the revenue and expenditure estimates for activities scheduled for the relevant financial year.

Integrated Planning and Reporting Framework

Transcriber’s Note: Please contact City of Cockburn for more information or clarification on the following graph.



The diagram above is a flowchart, presented below as an ordered list:

1. **Community Vision and Context**
 - a. forward to **Strategic Community Plan** – Outcomes and Objectives
 - b. forward to **Informing Strategies**
2. **Strategic Community Plan** – Outcomes and Objectives
 - a. forward and back to **Corporate Business Plan** – City services and projects (including Capital)
 - b. forward and back to **Informing Strategies**

3. Informing Strategies

- a. forward and back to **Strategic Community Plan** – Outcomes and Objectives
- b. forward and back to **Corporate Business Plan** – City services and projects (including Capital)
- c. forward and back to **Annual Budget** – Quarterly reporting of KPIs

4. Corporate Business Plan – City services and projects (including capital)

- a. forward and back to **Strategic Community Plan** – Outcomes and Objectives
- b. forward and back to **Informing Strategies**
- c. forward and back to **Annual Service Plans Capital and Corporate Projects** (one year plans)

5. Annual Service Plans Capital and Corporate Projects (one year plans)

- a. forward and back to **Corporate Business Plan** – City services and projects (including capital)
- b. forward and back to **Annual Budget** – Quarterly reporting of KPIs

6. Annual Budget – Quarterly reporting of KPIs

- a. forward and back to **Annual Service Plans Capital and Corporate Projects** (one year plans)
- b. forward and back to **Informing Strategies**

There is a list under **Informing Strategies**:

- Long Term Financial Plan
- Information Communications and Technology
- Workforce Plan

- Asset Management Plan
- Issues Specific Strategies etc.

To the right of the flowchart is a text section entitled **Measuring and Reporting:**

Outputs

- Performance Monitoring
- Plan Monitoring
- Annual Report

Risk

Risk management identifies and assesses risks, threats and opportunities confronting the City. It aims to maximise the City's chance of delivering its business objectives and strategies as well as ensuring that associated risks are managed and monitored.

The City's Risk Management Framework assists Council in achieving its goals and objectives. Under the framework the Council's Audit and Strategic Finance Committee has the responsibility for the systems and processes for risk management in line with the Local Government (Audit) Regulations 1996.

The City's Risk Management documents including the Local Emergency Management Plans can be found on [the City's website at: cockburn.wa.gov.au](http://cockburn.wa.gov.au)

Contact

9 Coleville Crescent, Spearwood WA 6163

PO Box 1215, Bibra Lake DC WA 6965

Telephone: 08 9411 3444

Email: customer@cockburn.wa.gov.au

[City of Cockburn website: cockburn.wa.gov.au](http://cockburn.wa.gov.au)

This information is available in alternative formats upon request.

Paper from responsible sources.

